CBPass Quick Start Guide

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New User Sign Up

1. Set your browser to go to the CBPass page:

https://www1.thecb.state.tx.us/CBPass/

Note: Run your web application program from Internet Explorer browser.

2. Click on the create one now link.



- 3. The CBPass New User Registration page displays.
- 4. Enter your First and Last Name.
- 5. Enter your Affiliation or Type Other Your institution's full name.

Note: The affiliation field shows institutions in our database as you type. Avoid typing "the" as the first word of your affiliation. Be specific in entering your institution's full name in the affiliation field. For example, if your institution has multiple campuses, enter the full name, such as University of Houston - Downtown. Your e-mail address will become your login name for the application.

- 6. Enter your Physical Address.
- 7. Enter your Telephone Number.

8. Enter your E-mail Address.



- 9. Enter your User Name Used at login.
- 10. Enter your Password Used at login.

Note: Passwords must be at least eight characters in length and contain at least three of the four following attributes:

- an uppercase letter
- a lowercase letter
- a number
- a special character
- 11. Select and enter the answer to three security questions.
- 12. Note: If you would like a different selection of questions to choose from, Click **Generate a new list of questions**. Once you have selected three questions, click **Continue**.
- 13. Check that you agree to the CBPass Account Agreement.
- 14. You must agree to the CBPass Account Agreement.
- 15. Click Register.

After you click the register button, you will receive an acknowledgement e-mail. Note: If you do not receive the e-mail notification in a timely manner, please check your junk e-mail folder for this message.

*E-Mail Address [required]:	
*Re-Type E-Mail Address [required]:	
*User Name [required]:	(Used for login)
*Password [required]:	
	Passwords must be at least eight (8) characters and contain at least 3 of the 4 following attributes: uppercase letter, lowercase letter, number, special character.
	Password Strength: Weak Medium Strong
*Re-Type New Password [required]:	
*Enter the answer to the math problem [required]:	9+8=
$\ \square$ [required] I agree to the CBF	Pass Account Agreement (link opens in a new window)
Register	



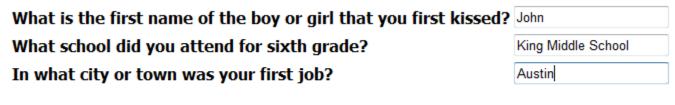
16. Select three security questions to answer for password reset purposes. If you would like a different selection of questions to choose from, Click **Generate a new list of questions**. Once you have selected three questions, click **Continue**.

Important: All users must select and answer *three* security questions. Failing to do this will cause issues resetting your password in the future.

Please select 3 of the security questions below to be used for password reset and personal identification purposes:

Select	
	What was the name of your first stuffed animal?
V	What is the first name of the boy or girl that you first kissed?
	In what city did you meet your spouse/significant other?
V	What school did you attend for sixth grade?
	What is your oldest brother's birthday month and year? (e.g. January 1900)
	Where were you when you first heard about 9/11?
	What is the name of a college you applied to but didn't attend?
V	In what city or town was your first job?
In what city or town did your mother and father meet?	
	What is your maternal grandmother's maiden name?
Contir	Generate a new list of questions

17. Answer the security questions you chose and click Continue to create your account. Click Cancel to go back to the list of security question.





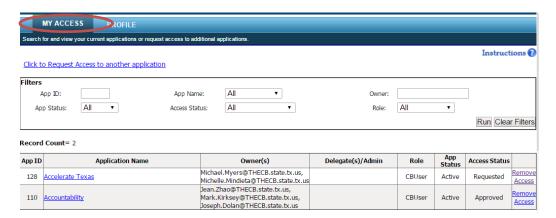
- 18. Select the desired Application to which you need access under the **Application** tab.
- 19. At this point, the system notifies the application owner for approval. After the application owner approves your request, you receive an email stating that your request status and you can now use the application.



Access a CBPass Application

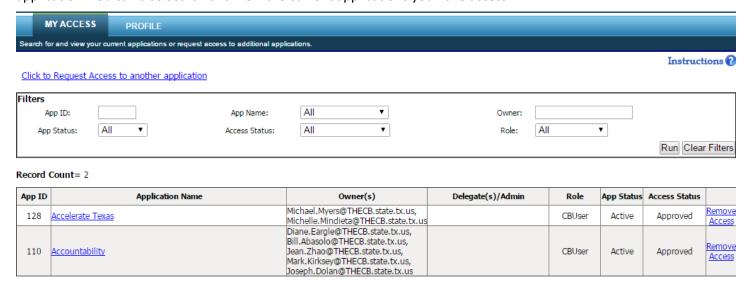
After you receive access to an application, you may access the application two ways:

- 1. If you are accessing an application through an assigned URL, you can access the application after entering your CBPass credentials.
- 2. Use https://www1.thecb.state.tx.us/CBPass/ to return to the CBPass application. Navigate to the My Access tab and click on the application name to log directly into the application.



My Access

When you log in to your account, the My Access tab appears. From this page, you can request access to an application. You can also search and view the current applications you have access.





Requesting Access to an Application

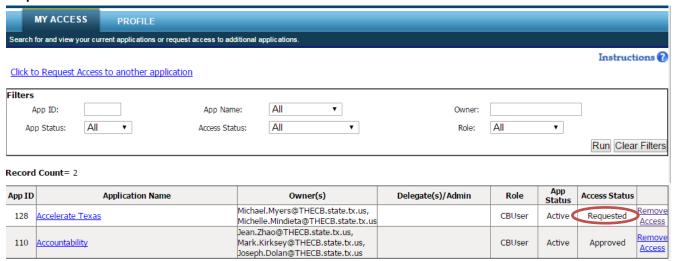
- 1. Click Request Access to another application.
- 2. The request access window opens.



Request Access



- **3.** Scroll through the **Select Application** dropdown list and select the desired application. The system can only process one application at a time.
- 4. Click **Request Access**. The system acknowledges your request and adds it to you access list with the status of **Requested**.



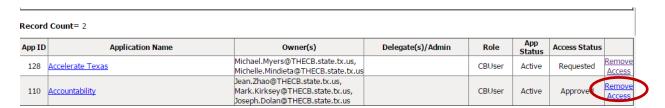
5. Once processed, you will receive an email stating your request status. If granted, you may then open the application by clicking on the application in the table on the My Access tab or by directly going to the application URL and logging in with your CB ID account.



Remove Access to an Application

You may remove your access to an application if you no longer want or need access to an application.

- 1. To remove your access to an application, scroll to the desired application.
- 2. Click on Remove Access.



- 3. A message box will appear. Click on Ok to remove your access or click Cancel to cancel the action.
- 4. The application status will change to Removed. You can no longer access the application.
- **Note:** If you need to access the application in the future, you may request access to the application.



Profile

Click the **Profile** tab to view or change your current account information.

You may also change your password from this page.

Managing your Account Information

Your profile stores your:

- Name
- Affiliation
- Physical Address
- Telephone Number
- Email Address
- Login Name
- Login Password
- Security Questions

You may change any of the fields as needed by entering your current information and clicking Save Changes.



Note: If you change your affiliation, your access to your current applications will removed. You will need to request access to the applications you need again.



Password Change

You can change your password as needed. To change your password, follow these steps.

- 1. Type your new password into the field called Password and Re-Type New Password. (You must correctly type your new password into both fields or your password will not be updated.)
- 2. Click Change Password to update your password or click Clear if you do not want to save your new password.

Note: Passwords must be at least eight characters and contain at least 3 of the 4 following attributes:

- Uppercase Letter (ABC)
- Lowercase Letter (abc)
- Number (0123456789)
- Special Character (\$\%!@^&*()?'\\/{}[]~=<>-+.,)
- 3. Select three security questions and click continue to enter your answers.

Opdate Password
-Password:
Passwords must be at least eight (8) characters and contain at least 3 of the 4 following attributes: uppercase letter, lowercase letter, number, special character. Password Strength: Weak Medium Strong
*Re-Type New Password:
Clear Change Password
Reset Security Questions (Please select 3 of the security questions below to be used for password reset and personal identification purposes:)
Select
☐ What was your childhood phone number including area code? (e.g. 000-000-0000)
☐ In what city or town did your mother and father meet?
☐ Where were you when you first heard about 9/11?
☐ What is your maternal grandmother's maiden name?
☐ In what city does your nearest sibling live?
☐ What is the name of the place your wedding reception was held?
☐ What school did you attend for sixth grade?
☐ Where were you when you had your first kiss?
☐ What is the name of a college you applied to but didn't attend?
☐ What is the first name of the boy or girl that you first kissed?
Generate a new list of questions Continue



Forgot Password

If you have forgotten the password to your account, you can reset your password in a few simple steps.

- 1. Go to the CBPass login page.
- 2. Click forgot your password?



- 3. Enter your email address or user login name.
- 4. Click **Continue** and the system sends email to your email address with a temporary access code you will need to reset your password. **Note:** The Access Code is only good for 20 minutes.
- 5. Go to your email address inbox and click on the email from Mailbot@thecb.state.tx.us. Note: If you do not see the email, check your spam box.
- 6. Click on the link in the email. It will take you to password reset page.



2:51 PM (4 minutes ago)



Please go to the following link and use the access code to reset your password:

AccessCode= 56369269

http://dev-ssl/cbid_Build/ResetAccount.cfm?U=7EE346EEC924016BDC6B192DDD2D8476

**** Note: If clicking on the link fails, try copying the link and pasting it into your browser

This email is generated automatically, please do not respond, this is an unattended email address.

- 7. Enter the Access Code in the email in the Access Code field along with your new password in the appropriate fields. **Note:** Access Code is only good for 20 minutes.
- 8. Click Continue. The CBPass login page appears and you may now log in with your temporary password.
- 9. Change your password. You will need to reenter your login name and new password.
- 10. When prompted, enter the answers to the security questions you chose when you first registered. At this point, you may access the application or CBPass with your new password.