



**TEXAS HIGHER EDUCATION
COORDINATING BOARD**
Agency Operations and Communications
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Dear Colleagues,

KEN MARTIN
*Assistant Commissioner for
Financial Services/Chief
Financial Officer*
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The B-On-Time (BOT) Counseling Completion Report has been restored and is now available through the Higher Education Loan Management (HelmNet) portal under the Allocation Lookup link.

CHARLES W. PULS, Ed.D
*Deputy Assistant
Commissioner for Student
Financial Aid Programs*
512-427-6365
Fax 512-427-6423

If you have questions, please contact Financial Aid Services at (844) 792-2640 or [CONTACT US](#). (Select the "Financial Aid Question" option in the drop-down selection under **Contact Reason**).

ZHEN ZHEN SUN
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