

# Other Government Agencies Resources

## US DEPARTMENT OF EDUCATION

The US Department of Education administers federal financial aid. The Texas Higher Education Coordinating Board does not have the ability to grant loan forgiveness, deferral, or forbearance of federal loans. The Coordinating Board cannot check the status or amount of your federal loans or grants.

For general information on student loans and account information, please visit the US Department of Education's Student Loans webpage (<https://www2.ed.gov/fund/grants-college.html?src=pn>). From this page, you can log into your account and find information on your loan servicer. The US Department of Education can provide additional information on options for loan repayment or discharge due to a closed school.

The US Department of Education maintains information for school closures (<https://studentaid.ed.gov/sa/about/announcements/closed-school>). If your school has recently closed, please check this site for specific information from the US Department of Education.

After reviewing the information specific to your institution, if you have general questions about:

- Federal loans: First try to contact your loan servicer. Then contact the US Department of Education.
- Loan forgiveness, cancellation and discharge: <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation>.
- Additional questions about your Federal Student Loans or Pell Grants: Contact the Federal Student Aid Ombudsman Group of the U.S. Department of Education. More information about this group is available at: <https://studentaid.ed.gov/sa/repay-loans/disputes/prepare>.

## US DEPARTMENT OF HOMELAND SECURITY

International students who were attending a school at the time of closure should contact the US Department of Homeland Security regarding the following actions:

1. Seek a change of status;
2. Enroll in another qualified program of study at an Student and Exchange Visitor Program (SEVP) certified school; or
3. Depart the United States.

Nonimmigrant students who have questions about their options should call the SEVP Response Center at **703-603-3400**. This number is staffed from 8 a.m. to 6 p.m. ET, Monday through Friday, except federal holidays. The response center can assist with the facilitation of transfer to SEVP-certified schools where the students have accepted admission.

Students may refer to the Homeland Security [School Search page](#) to find schools certified by SEVP to enroll nonimmigrant students. F-1 nonimmigrant students must enroll in a full course of study at an SEVP-certified school in order to maintain their nonimmigrant status.

## VETERANS AGENCIES

All questions regarding veterans' educational benefits should be directed to the federal or state agency dealing with veterans affairs. Please visit the US Department of Veterans Affairs to learn more about your options (<https://www.benefits.va.gov/GIBILL/FGIB/Restoration.asp>). Some benefit eligibility may be restored depending on the details of the closing and your particular circumstances.

The [Texas Veterans Commission](#) may have additional information regarding closed schools which were located in Texas.

## **TEXAS WORKFORCE COMMISSION**

The [Texas Workforce Commission, Career Schools and Colleges](#) (512-936-3100) licenses postsecondary institutions which offer diploma or certificate programs. TWC may have additional information on closed schools which also offered postsecondary non-degree programs.